

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF NEW YORK

KARKANIAS RESEARCH, LLC d/b/a/ CYTIRA,
and GEORGE KARKANIAS, a/k/a CYTIRA, INC.

Plaintiffs,

-against-

LIFESPAN BIOSCIENCES, INC.,

Defendant X

DECLARATION OF RON
CARLILE IN REPLY TO
PLAINTIFF'S OPPOSITION TO
DEFENDANT LIFESPAN'S
MOTION TO DISMISS COMPLAINT
OR, IN THE ALTERNATIVE, TO
TRANSFER VENUE

I, Ron Carlile, declare as follows:

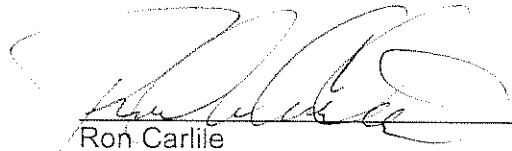
1. I am employed by Oles Morrison Rinker & Baker LLP, counsel for defendant LifeSpan BioSciences, Inc. ("LifeSpan"), as Director of Information Services. I have taken a number of Microsoft courses in computer network administration. I am a Microsoft certified network engineer. I also am an A+ rated engineer certified by COMTIA. I have worked as a Network Administrator for 13 years, including 8 years at Oles Morrison. As part of the performance of my duties as Network Administrator, I am responsible for assuring that internet communications can be made to and from the Oles Morrison sites.

2. On September 13, 2007, I performed the following investigation. I was informed that George Karkanias had provided to LifeSpan an IP address of 68.45.40.126 in order for Mr. Karkanias to obtain a password to download information posted on LifeSpan's website. I determined that the IP address of 68.45.40.126 was a Comcast IP address located in the State of New Jersey. Attached as Exhibit A is the IP Information, a Visual IP Trace Report, AJAX Powered IP Location Lookup, and the IP address locate information from GeoBytes for 68.45.40.126. I also confirmed that Comcast does not provide any internet service in New York City. Attached as Exhibit B is a printout from the New York City, Department of Information Technology & Telecommunications which shows that Comcast does not provide any internet service in New York City. I was informed that George Karkanias maintains his personal residence at 175 Elmwood Avenue, Irvington, NJ 07111-1312. Attached as Exhibit C is a

People Finder Historic Tracker Record which shows Mr. Karkanias' personal residence address is 175 Elmwood Avenue, NJ 07111-1312. On the basis of the location in New Jersey of the Comcast IP address of 68.45.40.126 designated by Mr. Karkanias and the absence of internet service provided by Comcast in New York City, I concluded that Mr. Karkanias could not have downloaded data from LifeSpan's website to a computer located in New York City. Attached as Exhibit D is a printout from the "Who is Record" website which shows Comcast in Mt. Laurel, NJ is of record for 68.45.40.126. Instead, using the designated IP address, Mr. Karkanias would have had to download the data from LifeSpan's website to a computer located within Comcast's service area in New Jersey.

3. I declare under penalty of perjury that the foregoing is true and correct.

Executed on this 18th of September, 2007 at Seattle, Washington.



Ron Carlile



IT Event Log Management

Register to download a 30-day free trial for simplified compliance. www.netforensics.com

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Your IP: 66.114.230.90 ASN: 16852 [IANA:RSVD-0] Near: Seattle, Washington United States

Tools

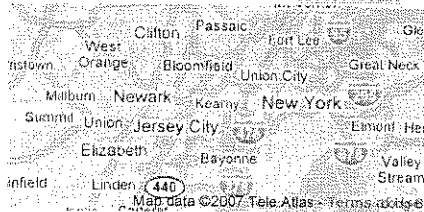
IP Information - 68.45.40.126

Generated by www.DNSstuff.com

[Email link to results](#)

When the server was last reloaded, we had 118709 IP addresses banned.
Remember, you are not allowed to use automated programs to access our tools, unless you have a purchased a DNSstuff automated usage plan.
Please email sales@dnsstuff.com to learn more.

IP address:	68.45.40.126
Reverse DNS:	c-68-45-40-126.hsd1.nj.comcast.net.
Reverse DNS authenticity:	[Verified]
ASN:	33287
ASN Name:	DNEO-OSP4
IP range connectivity:	2
Registrar (per ASN):	ARIN
Country (per IP registrar):	US (United States)
Country Currency:	USD (United States Dollars)
Country IP Range:	68.0.0.0 to 68.63.255.255
Country fraud profile:	Normal
City (per outside source):	Jersey City, New Jersey
Country (per outside source):	US (United States)
Private (internal) IP?	No
IP address registrar:	whois.arin.net
Known Proxy?	No
Link for WHOIS:	68.45.40.126



A map of your IP address

For even more details about your Internet connection (browser, Operating System, HTTP headers, DNS servers and more), you can go [here](#)

[ABOUT US](#) [CONTACT](#) [PRESS](#) [ADVERTISE](#) [JOBS](#) [SITE MAP](#) [TRADEMARKS](#) [PRIVACY POLICY](#) [TERMS OF USE](#)
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EXHIBIT A



Who Owns this Domain
Domains, Email, Hosting & More. Grow Your
Business. Register Today!
Register.com

Find your DNS Problems
See DNS Errors in your IT Network, Download
Spiceworks Today - Free!
www.Spiceworks.com

Control Your IP Addresses
Optimize Your Network Usage & Reporting
with IPAM Appliances.
Infolox.com

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Tools: IP, MX, DNS, WHOIS, ARIN, 16852 [tools DNSV6-6] New: Seattle, Washington (msd) maps

Tools

WHOIS - !NET-68-44-0-0-1

Generated by www.DNSstuff.com

[Email link to results](#)

Location: Unknown

Looking up !NET-68-44-0-0-1 at whois.arin.net.

```
Using 9 day old cached answer for you can get fresh results).
Displaying E-mail address (use sparingly -- this will make it more likely that you will trigger our rate limiting system).

CustName: Comcast Cable Communications, Inc.
Address: 3 Executive Campus
Address: 5th Floor
City: Cherry Hill
StateProv: NJ
PostalCode: 08002
Country: US
RegDate: 2003-03-19
Updated: 2004-07-02

NetRange: 68.44.0.0 - 68.45.255.255
CIDR: 68.44.0.0/15
NetName: NJ-SOUTH-2
NetHandle: NET-68-44-0-0-1
Parent: NET-68-32-0-0-1
NetType: Reassigned
Comment:
RegDate: 2003-03-19
Updated: 2004-07-02

FTechHandle: IC161-ARIN
FTechName: Comcast Cable Communications Inc
FTechPhone: +1-856-317-7200
FTechEmail: CNIPEO-IP-registration@cable.comcast.com

OrgAbuseHandle: NAFO-ARIN
OrgAbuseName: Network Abuse and Policy Observance
OrgAbusePhone: +1-856-317-7272
OrgAbuseEmail: abuse@comcast.net

OrgTechHandle: IC161-ARIN
OrgTechName: Comcast Cable Communications Inc
OrgTechPhone: +1-856-317-7200
OrgTechEmail: CNIPEO-IP-registration@cable.comcast.com

# ARIN WHOIS database, last updated 2007-09-03 19:10
# Enter ? for additional hints on searching ARIN's WHOIS database.
```

[If E-mail address(es) were hidden on this page, you can click [here](#) to get the results with the E-mail address].

[Email link to results](#)

Who Owns this Domain
Domains, Email, Hosting & More. Grow Your
Business. Register Today!
Register.com

Find your DNS Problems
See DNS Errors in your IT Network, Download
Spiceworks Today - Free!
www.Spiceworks.com

Control Your IP Addresses
Optimize Your Network Usage & Reporting
with IPAM Appliances.
Infolox.com

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Visual IP Trace Report

[How to Report Network Abuse](#) | [Visual IP Trace Manual](#) | [FAQ](#) | [Visualware Home](#) | [Visual IP Trace Website](#)

Identification Report for 68.45.40.126

Computer **68.45.40.126** has been found. It is almost certainly located in **Trenton, NJ, USA** as it has an exact match in the Visual IP Trace database.

Network Contact Information: The following details refer to the network that the system is on.

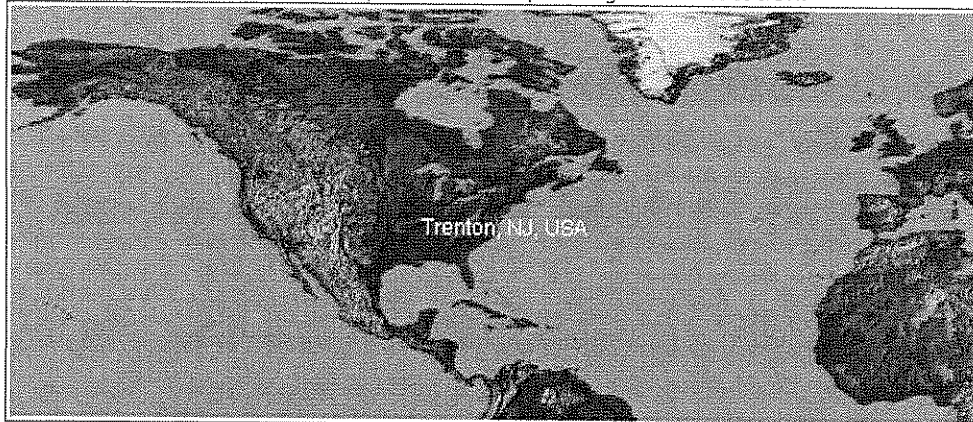
abuse@comcast.net
 +1-856-317-7272
 3 Executive Campus 5th Floor Cherry Hill NJ 08002 US

Domain Contact Information: The following details refer to a name registered for this address.

Comcast Corporation
domregadmin@COMCAST.net
 215-320-8774
 215-564-0132
 1500 Market Street Philadelphia, PA 19102 US

☐ [Click here to hide the route map \(more info\)](#)

The following map shows the route between you and the entity to which you traced. A solid line represents a hop to a known location, and a dotted line represents a hop to a guessed location.



☐ [Click here to hide information on each hop along the route \(more info\)](#)

The table below identifies the Internet route taken to reach the destination requested.

This is valuable data when tracking the end location because it helps qualify the actual final position. In some instances the final location has been derived from the network registration details, which is often the head office location for the Internet Service Provider (ISP). The ISP location is often local to the destination traced, but sometimes also located elsewhere, particularly in the case of large national ISPs. The physical (authoritative) locations of systems in last 2 or 3 hops of the route provide helpful location information as they are often in the vicinity of the destination being traced. Authoritative locations are shown in **bold**, locations derived from registration details appear in *italic*.

Address of Hop	Name of Hop	Location
205.234.111.129	r03-8.iad.defenderhosting.com	Washington, DC, USA
69.65.112.25	r01.iad.defenderhosting.com	Washington, DC, USA
69.65.112.2	r02.iad.defenderhosting.com	Washington, DC, USA
205.198.14.245	ge2-10.as.eqxashva.aleron.net	<i>Washington, DC, USA</i>

154.54.3.225	g4-0-3490.core01.iad01.atlas.cogentco.com	Dulles, VA, USA
192.205.34.105	(unnamed)	Lake Mary, FL
12.123.8.186	tbr1.wswdc.ip.att.net	Washington, DC, USA
12.122.16.5	cr2.wswdc.ip.att.net	Washington, DC, USA
12.122.3.37	cr2.n54ny.ip.att.net	New York, NY, USA
12.122.16.206	tbr2.n54ny.ip.att.net	New York, NY, USA
12.123.219.185	gar1.nw2nj.ip.att.net	Middletown, NJ, USA
68.86.208.5	po-10-ar01.plainfield.nj.panjde.comcast.net	Plainfield, NJ, USA
68.86.208.6	po-80-ar01.verona.nj.panjde.comcast.net	Verona, NJ, USA
68.86.209.253	po-90-ur02.narlington.nj.panjde.comcast.net	North Arlington, NJ, USA
68.86.158.177	po-90-ur01.narlington.nj.panjde.comcast.net	North Arlington, NJ, USA
68.86.209.249	(unnamed)	Mount Laurel, NJ
68.86.209.245	po-90-ur01.jerseycity.nj.panjde.comcast.net	Jersey City, NJ, USA
68.86.209.241	po-90-ur02.union.nj.panjde.comcast.net	Union, NJ, USA
68.86.159.245	po-60-ur01.union.nj.panjde.comcast.net	Union, NJ, USA
-	(unnamed)	
68.45.40.126	c-68-45-40-126.hsd1.nj.comcast.net	Trenton, NJ, USA

☐ [Click here to hide further owner details \(more info\)](#)

Network Owner Information	Domain Owner Information
<p><i>The following information refers to the network on which this system lies. This is useful information because it describes who you need to report to if someone on their network has been abusive. (How to effectively report network abuse)</i></p> <p>CustName: Comcast Cable Communications, Inc. Address: 3 Executive Campus Address: 5th Floor City: Cherry Hill StateProv: NJ PostalCode: 08002 Country: US RegDate: 2003-03-19 Updated: 2004-07-02</p> <p>NetRange: 68.44.0.0 - 68.45.255.255 CIDR: 68.44.0.0/15 NetName: NJ-SOUTH-2 NetHandle: NET-68-44-0-0-1 Parent: NET-68-32-0-0-1 NetType: Reassigned Comment: RegDate: 2003-03-19 Updated: 2004-07-02</p> <p>RTechHandle: IC161-ARIN RTechName: Comcast Cable Communications Inc RTechPhone: +1-856-317-7200 RTechEmail: CNIPEO-IP-registration@cable.comcast.com</p> <p>OrgAbuseHandle: NAPO-ARIN OrgAbuseName: Network Abuse and Policy Observance</p>	<p><i>The following information describes the organization or individual who registered the domain name</i> comcast.net. There can be many domain contacts however Corporate and Administrator are usually the best contact references.</p> <p>NOTICE AND TERMS OF USE: You are not authorized to access or query our WHOIS database through the use of high-volume, automated, electronic processes. The Data in Network Solutions' WHOIS database is provided by Network Solutions for information purposes only, and to assist persons in obtaining information about or related to a domain name registration record. Network Solutions does not guarantee its accuracy. By submitting a WHOIS query, you agree to abide by the following terms of use:</p> <p>You agree that you may use this Data only for lawful purposes and that under no circumstances will you use this Data to: (1) allow, enable, or otherwise support the transmission of mass unsolicited, commercial advertising or solicitations via e-mail, telephone, or facsimile; or (2) enable high volume, automated, electronic processes that apply to Network Solutions (or its computer systems). The compilation, repackaging, dissemination or other use of this Data is expressly prohibited without the prior written consent of Network Solutions. You agree not to use high-volume, automated, electronic processes to access or query the WHOIS database. Network Solutions reserves the right to terminate your access to the WHOIS</p>

OrgAbusePhone: +1-856-317-7272
OrgAbuseEmail: abuse@comcast.net

OrgTechHandle: IC161-ARIN
OrgTechName: Comcast Cable Communications Inc
OrgTechPhone: +1-856-317-7200
OrgTechEmail: CNIPEO-Ip-
registration@cable.comcast.com

ARIN WHOIS database, last updated 2007-09-12
19:50

Enter ? for additional hints on searching ARIN's
WHOIS database.

database in its sole discretion, including without
limitation, for excessive
querying of the WHOIS database or for failure to
otherwise abide by this policy.
Network Solutions reserves the right to modify these
terms at any time.

Get a FREE domain name registration, transfer, or
renewal with any annual hosting package
- or just \$8.95 with monthly packages.

<http://www.networksolutions.com>

Visit AboutUs.org for more information about
COMCAST.NET
AboutUs: COMCAST.NET

Registrant:
Comcast Corporation
1500 Market Street
Philadelphia, PA 19102
US

Domain Name: COMCAST.NET

Administrative Contact:
Administrator, Domain Registration
ContactMiddleName domregadmin@COMCAST.net
Comcast Corporation
1500 Market, West Tower
Philadelphia, PA 19102
US
215-320-8774 fax: 215-564-0132

Technical Contact:
Technical Contact, Domain Reg ContactMiddleName
domregtech@comcastonline.com
Comcast Corporation
1500 Market St.
9Fl West
Philadelphia, PA 19102
US
215-320-8774 fax: 215-564-0132

Record expires on 24-Sep-2008.
Record created on 25-Sep-1997.
Database last updated on 13-Sep-2007 14:01:15 EDT.

Domain servers in listed order:

ADNS.CMC.COMCAST.NET 68.87.66.172
DNS01.JDC01.PA.COMCAST.NET 68.87.96.3
DNS02.JDC01.PA.COMCAST.NET 68.87.96.4

☐ Click here to hide the analysis of the system's applications (*more info*)

- There is no SMTP server running on this system (the port is closed).
- There is no HTTP server running on this system (the port is closed).
- There is no HTTPS server running on this system (the port is closed).

- There is no FTP server running on this system (the port is closed).

Visual IP Trace 2.1b Copyright © Visualware, Inc. 2006



AJAX Powered IP Location Lookup

Cell Phone # Lookup

Search Any Cell Phone Number
And Find Out Who The Owner Is
www.ReversePhoneDetective.com

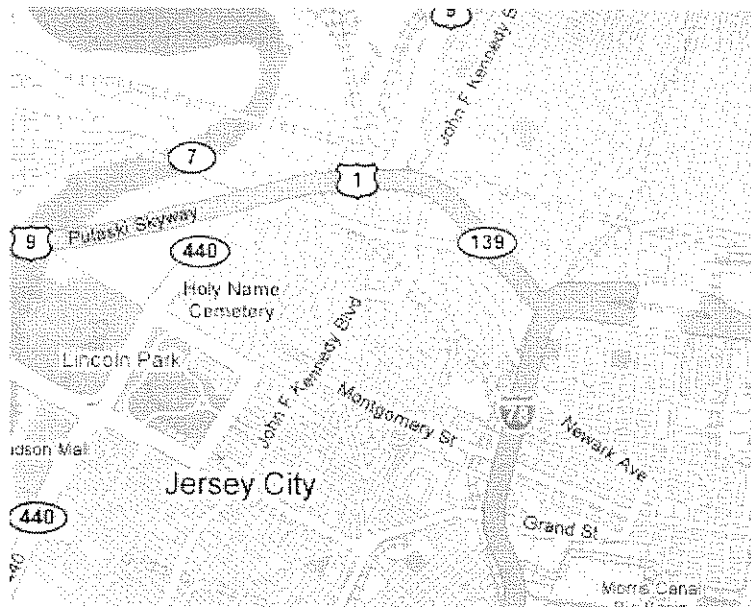
IP Address Searches

Unlimited IP Address S-
Reverse Search & All Pi
Records
www.Web-Detective.cc

68.45.40.126

Results

JERSEY CITY, NEW JERSEY
UNITED STATES



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AJAX Powered IP Location Lookup.

Locations are not 100% Accurate.

This tool maps your IP address to a geographic location and was built
for fun by Matthew Inman of SEOMoz.org.

WINNER - WEB 2.0 AWARDS

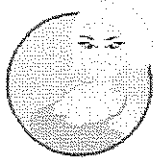
GEOBYTES

[Home] [Contact Us] [Support] [Forums] [Pricing] [Buy Now!]
 [Free Services] [Merchandise] [IP Address Locator] [Trace Route Locator]
 [Spam Locator]

IP Address Locator Tool

Looking for FREE
 geographic page
 re-directs -
 click here

This IP Address Map lookup service is provided for FREE by Geobytes, Inc to assist you in locating the geographical location of an IP Address. Click here to checkout our other FREE localization services.

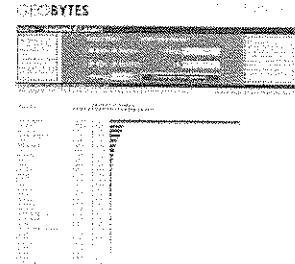


See me in
 the demo
 (Click Here)

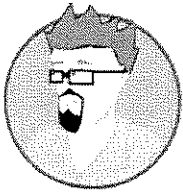


Still checking your junk folder for
 missing messages? Send your
 provider to our CaseKeys page.

Save Time: If you are not sure which of our services will best meet your requirements, then please see this post in our support forums - It is a quick way to bypass the marketing clutter and to find the information that you will need to implement this kind of GeoLocation technology on your own site.
<http://forums.geobytes.com/viewtopic.php?t=428>



Click here to see the geographic
 distribution of visitors to the IP Locator.
 Click here to find out more about
 GeoReports, and how from \$29 per year
 you can get one for your own site.



Get yourself
 a 549
 developers
 license
 (Click Here)

The following results were generated using GeoSelect version II.

IP Address to locate: 68.45.40.126

Country Code US

Country United States

Region Code USNJ

Region New Jersey

City Code USNJLBRA

City Long Branch

CityId 9927

Certainty 97

Latitude 40.2954

Longitude -73.9914

Capital City Washington, DC

TimeZone -05:00

Nationality Singular American

Population 278058881

Nationality Plural Americans

Is proxy false

CIA Map Reference North America

Currency US Dollar

MapBytes Remaining Free

Currency Code USD

Distance to Nearby Cities

km, mi, City, Region, Country

0	0	Long Branch, NJ, US
3	1	West Long Branch, NJ, US
4	2	Oceanport, NJ, US
5	3	Oakhurst, NJ, US
5	3	Monmouth Beach, NJ, US
6	3	Deal, NJ, US
7	4	Fort Monmouth, NJ, US
7	4	Allenhurst, NJ, US
7	4	Little Silver, NJ, US
7	4	Shrewsbury, NJ, US
8	5	Rumson, NJ, US
8	5	Asbury Park, NJ, US
9	5	Eatontown, NJ, US
9	5	Fair Haven, NJ, US
10	6	Ocean Grove, NJ, US
11	6	Red Bank, NJ, US

Search WHOIS data at:

RIPE
 ARIN
 APNIC
 LACNIC

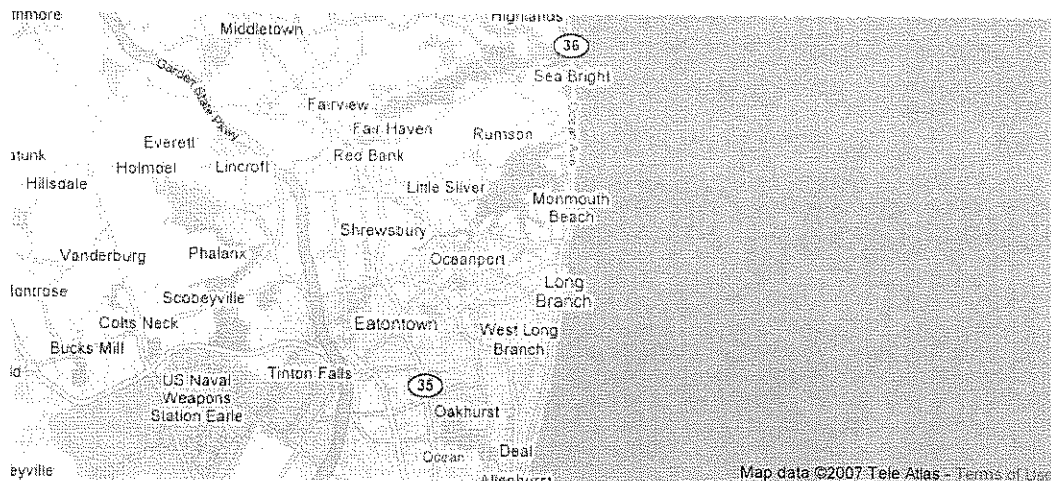
Flag



Check out Geobytes other products including:
 GeoSelect, GeoNetMap, GeoReport,
 GeoPhrase, GeoLyzer, GeoRemote,
 GeoDirection, MapBytes

Click here to find out why our data can differ from the WHOIS data.

Click here for a description of each of the above fields.



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[Click here](#) to view a map of The United States.

Much of the above 'country' information was sourced from the CIA World Fact Book at <http://www.cia.gov/cia/publications/factbook/>

Are you responsible for generating visitors to your companies web site? Geobytes' free GeoDirection service generates over 10,000 visitors per day which for 1 cent per visitor will be visiting your companies web site. If your site could use some real traffic then please drop me an email at info@geobytes.com for more details. At 1 cent per click - it is an incredibly cost effective way to instantly build your traffic.

Baird & Warner Chicago

B&W Has More Sales Associates In
Chicagoland Than Any Other Company!

Moving? Burrows Moving

Round Lake Park IL Moving Storage Planos-
Antiques and Hoisting

[Referral Ads by Google](#)

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technology
behind this
service?**

**Contact
geobytes for
further
details.**

Do **you** know
where in the
world your
site visitors
are coming
from?

[Click Here to
find out!](#)

It's FREE !

Customize
your page
with the
geographical
location of
your site's
visitors in
real-time?
[Click Here to
find out!](#)

IP Address to locate: 68.45.40.126

CountryID 254

RegionID 152

CityID 9927

Location Code USNJLBRA

Latitude 40.2954

TimeZone -05:00

Capital City Washington, DC

Nationality Singular
American

Currency US Dollar

Population 278058881

Country United States

Region New Jersey

City Long Branch

Certainty 97

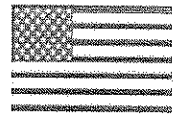
Longitude -73.9914

Is proxy false

CIA Map Reference
North America

Nationality Plural
Americans

Currency Code
USD



Flag



This map was dynamically generated using the U.S. Census Bureau's *TIGER Mapping Service* at <http://tiger.census.gov/instruct.html> and the GeoSelect source

code to generate it, looks like this:

```
<geoselect>
  <geolf location="US">
    
    </geolf>
  </geoselect>
```

This service is provided for FREE by geobytes, inc. and the above results were generated using GeoSelect version II.

Find out more about geobytes and the Technology behind this service.

Please post to the Geobytes' Forums with questions or comments about this web site.

Copyright © 1999, 2000, 2001, 2002 geobytes, inc.

Last modified: June 24, 2003



Search | Email Update

Residents | Business | Visitors | Government | Office

DOITT

DEPARTMENT OF INFORMATION TECHNOLOGY & TELECOMMUNICATIONS

HOME

ABOUT DOITT

SERVICES

CONSUMER INFORMATION

BUSINESS INFORMATION

FAQs

Pay phone FAQ

Open Video System FAQ

Telecommunications

Franchise FAQ

NEWS & AWARDS

JOB OPPORTUNITIES

CONTACT DOITT

SEARCH

FAQ

This FAQ is related to cable services in New York City. Pay Phone and Open Video Systems FAQs are available at left.

Which cable companies operate in New York City?

Why are there cable service territories?

Who is responsible for maintaining the cable system?

Can my landlord prevent me from obtaining cable service?

Is it legal to have cable service without paying for it?

Are there alternatives to cable television service?

Where else can I obtain information about cable service or cable companies?

What equipment does the cable company provide to customers?

How do I obtain a cable handbook if I never received one?

How do I contact my cable company?

How responsive must the cable companies be to service repair calls?

What types of services are provided by cable companies?

How long are appointment windows?

Are companies obligated to confirm an appointment?

Do I have recourse if the cable company fails to keep the appointment?

When can the cable company interrupt my service?

Do I have to pay for service during outages?

What can I do if I disagree with a bill? Do I have to pay a disputed amount?

Does my cable company need to notify me if it changes its billing practices?

When should I contact DoITT or the Public Service Commission for assistance?

Who regulates cable rates?

Does the City of New York regulate programming on cable channels?

When do I need to notify the cable company that I am moving?

Which cable companies operate in New York City?

Time Warner Cable of New York City (Manhattan, Queens, Staten Island, and West Brooklyn) and Cablevision (Bronx and Eastern Brooklyn) provide cable television service in New York City. These companies may do business under different names.

[Learn more about the cable franchises](#)

[\[Back to Top\]](#)

Why are there cable service territories?

Franchises were awarded by area, determined by the City of New York. Manhattan was determined by the City in 1965 and renewed subsequently in 1970 and 1998. Other areas of the City were determined in 1983 and renewed in 1998. Franchises awarded through request for proposals (RFP) and a bidding process with oversight the Bureau of Franchises.

[\[Back to Top\]](#)

EXHIBIT B

Who is responsible for maintaining the cable system?

As part of their franchise agreement with the City of New York, the cable companies are responsible for maintaining all parts of their cable system.

[\[Back to Top\]](#)

Can my landlord prevent me from obtaining cable service?

No. New York State Public Law Section 228 prohibits landlords from interfering with cable installation. However, a landlord may impose certain reasonable restrictions and requirements regarding wiring methods to protect safety, function and appearance of premises. Companies charge standard installation fees that comply with FCC form.

[\[Back to Top\]](#)

Is it legal to have cable service without paying for it?

No. Obtaining cable service without paying for it is considered theft of service. New York State law classifies theft of service as a misdemeanor punishable with up to a \$1,000 fine and one year imprisonment. In addition, cable companies can sue individuals and businesses engaged in stealing service. If you suspect theft, you should contact your cable company.

[Contact information for cable franchises](#)

[\[Back to Top\]](#)

Are there alternatives to cable television service?

Residents may request service from RCN an Open Video Service (OVS) Provider or a satellite company as alternatives to cable television service.

[More information on open video systems](#)

[\[Back to Top\]](#)

Where else can I obtain information about cable service or cable companies?

There are various online sources including cable company Web sites and other government agencies and consumer groups that provide information on cable television service. The Mayor's Office of Operations also maintains yearly reports related to consumer complaints received by DoITT.

[Mayor's Office of Operations Web site](#)

[Cable franchise information](#)

[New York State Public Service Commission](#)

[Federal Communications Commission](#)

[\[Back to Top\]](#)

What equipment does the cable company provide to customers?

The company is required to offer the following equipment to subscribers and provide demonstration of such equipment at its Service Centers:

- **A/B Switch:** There is no charge if provided during initial installation.

- **Parental Control:** Programs can be blocked using the remote control device. Your customer handbook gives directions on how to use this device, or you can call the company to receive directions. Companies are required to give periodic information on the availability of these devices.
- **Closed Caption Decoder:** Hearing impaired customers of Time Warner Cable Manhattan may obtain a closed caption decoder at a fraction of the company's cost.

[\[Back to Top\]](#)

How do I obtain a cable handbook if I never received one?

All companies are required by contract to supply all new subscribers with subscription information and a subscriber's handbook prior to installation. You may contact your company to request one.

• [Cable and Open Video Service Request page](#)
[\[Back to Top\]](#)

How do I contact my cable company?

Contact information for the cable companies serving New York City can be found on the [Cable and Open Video Service Requests page](#).

• [Cable and Open Video Service Request page](#)
[\[Back to Top\]](#)

How responsive must the cable companies be to service repair calls?

The New York City cable contracts require that companies respond to all service calls regarding major outages, service interruptions, and poor service within 24 hours. Malfunctions must be corrected as promptly as possible, but in all events within 48 hours after notice. However, service repair and service interruption appointments requested after 4:00 pm on a Friday must be scheduled on the next business day.

[\[Back to Top\]](#)

What types of services are provided by cable companies?

Cable television, hi-speed modem and telephony.

[\[Back to Top\]](#)

How long are appointment windows?

Companies must offer four-hour appointment windows. Weekend and evening calls are subject to the company's availability and are on a first come, first served basis.

[\[Back to Top\]](#)

Are companies obligated to confirm an appointment?

Yes. All cable companies must make an asserted effort to confirm service appointments by making at least one call at reasonable times prior to the appointment. "Confirm" includes leaving a message with a person or on voicemail.

[\[Back to Top\]](#)

Do I have recourse if the cable company fails to keep the appointment?

Yes. All companies are required to give credit for failure, without excuse, to arrive subscriber premises within the appointment period as follows:

- **Installation:** free installation and one month's credit based on cable service initially selected.
- **Service repair call:** one month's credit based on preceding month's bill. In addition, all companies who fail, without excuse, to complete installation within the appointment period must give you free installation.

[\[Back to Top\]](#)

When can the cable company interrupt my service?

The cable company may interrupt service for the purpose of repair or upgrade during periods of minimum usage. They must give subscribers 12-24 hour notice prior to interruptions using an electronic crawl on a channel designated by the company.

[\[Back to Top\]](#)

Do I have to pay for service during outages?

If service interruption lasts for four or more continuous hours, credit will be calculated 1/30th of the monthly charge for regular service for each day during which service is out. If the company suffers a service outage, automatic credits for all affected subscribers will be given if the outage lasts for four or more continuous hours and occurred between 6:00 pm and 12:00 am.

All other times, outage credit will be given upon request of subscriber if the request is made orally or in writing within 90 days of the outage.

[\[Back to Top\]](#)

What can I do if I disagree with a bill? Do I have to pay a disputed amount?

All billing inquiries or disputes must be mailed in writing to the company's office within 30 days of receiving the bill. The cable company must notify the subscriber of the proposed resolution and availability of appeal process within 20 business days after receipt of the complaint. If you do not agree with the proposed resolution, you may notify either DoITT or the New York State Public Service Commission's Office of Consumer Affairs within seven business days. If the company has been notified in writing of the dispute, subscribers do not have to pay a disputed amount until the dispute has been settled. However, other charges that are not disputed must be paid to avoid late fees and/or disconnection of service.

- DoITT contact information
- New York State's Office of Consumer Affairs Web site

[\[Back to Top\]](#)

Does my cable company need to notify me if it changes its billing practices?

At least once a year, the cable company must notify subscribers in writing of its billing practices and payment requirements.

[\[Back to Top\]](#)

When should I contact DoITT or the Public Service Commission for assistance?

You should contact DoITT or the New York State Public Service Commission (PSC) if you have a problem with the cable company that you are unable to resolve.

[Cable and Open Video Service Request page](#)

[New York State Public Service Commission](#)

[\[Back to Top\]](#)

Who regulates cable rates?

Under present federal law and Federal Communications Commission (FCC) rules, New York City may regulate rates for the "Broadcast Basic" service tier but only to track conformance with FCC-mandated rate formulas. Other tiers of service were regulated by the FCC until April 1, 1999 when Congress allowed the rate rules to expire. Broadcast Basic service usually contains local broadcast, Public, Educational and Government channels.

[\[Back to Top\]](#)

Does the City of New York regulate programming on cable channels?

State and Federal law prohibit the City of New York from dictating programming on cable channels. The City does, however, require channels to be provided for public access and municipal use. Cable companies are always interested in subscriber viewing interests, so you may wish to address your concerns to them directly.

[Cable and Open Video Service Request page](#)

[\[Back to Top\]](#)

When do I need to notify the cable company that I am moving?

In general, you should notify your cable company 10 business days before you move to plan to discontinue your cable service. The company must schedule a service appointment to terminate your cable line and pick up your cable box(es). In addition, cable companies usually provide locations (payment centers) where consumers can drop off equipment and obtain a receipt.

[\[Back to Top\]](#)

1
2
3

4



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[ABOUT DOITT](#)

[SERVICES](#)

[CONSUMER INFORMATION](#)

[BUSINESS INFORMATION](#)

[Cable Franchise Process](#)

[Cable Franchise](#)

[Telecommunications Franchises](#)

[Pay-Per-View Franchises](#)

[Video System Agreement](#)

[Regulation & Regulatory Filings](#)

[FAQs](#)

[NEWS & AWARDS](#)

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BUSINESS INFORMATION | Cable Franchises

DoITT's Cable Television Unit is responsible for:

- Ensuring that advanced, state-of-the art cable television systems are available to all consumers
- Ensuring that the cable company systems meet all technical and safety standards
- Monitoring franchise fee payments required pursuant to the cable franchise agreement with the City
- Protecting consumer interests and public safety
- Helping consumers resolve issues with cable companies

There are nine cable television service franchises in New York City. As cable television franchisees, these companies have the non-exclusive right to install, operate, and maintain a cable television system in New York City for a period of 10 years.

These franchises are authorized in accordance with Chapter 14 of the City Charter Authorizing Resolution No. 475, adopted by the City Council on November 17, 1991.

ⓘ See Authorizing Resolution No. 475 (PDF)

Franchisee	Territory	Effective Date of the Franchise Agreement
Cablevision Systems, New York City Corporation ²	Eastern Brooklyn	Oct. 8, 1998
Cablevision Systems, New York City Corporation ³	Bronx	Oct. 8, 1998
Queens Inner Unity Cable System ⁴	Southern Queens	Sept. 16, 1998
Time Warner Cable of New York City ⁵	Northern Manhattan	Sept. 16, 1998
Time Warner Cable of New York City ⁶	Southern Manhattan	Sept. 16, 1998
Time Warner Cable of New York City ⁷	Western Brooklyn	Sept. 16, 1998
Time Warner Cable of New York City ⁸	Eastern Queens	Sept. 16, 1998
Time Warner Cable of New York City ⁹	Western Queens	Sept. 16, 1998
TWC Cable Partners ¹⁰	Staten Island	Sept. 16, 1998

ⓘ See a map of cable television service territories by franchise

ⓘ See the Cable FAQ

ⓘ Submit a Cable Television Customer Service Request



Documents on this page may be Adobe Acrobat files. Download the free Adobe Acrobat Reader.

Footnotes to table:

¹Franchise agreements are for a period of ten (10) years.

²Cablevision Address: 930 Soundview Avenue, Bronx, NY 10473 Phone: (718) 617-3500

³Cablevision Address: 930 Soundview Avenue, Bronx, NY 10473 Phone: (718) 617-3500

⁴Doing-Business-As QUICS; Managed by Time Warner Cable. Address: 120 East 23rd Street, New York, NY 10010 Phone: (212) 358-0900 or (718) 358-0900

⁵Formerly Paragon Cable Manhattan; Division of Time Warner Entertainment Company, L.P. Address: 120 East 23rd Street, New York, NY 10010 Phone: (212) 358-0900 or (718) 358-

⁶Formerly Manhattan Cable Television; Division of Time Warner Entertainment Company, L.P. Address: 120 East 23rd Street, New York, NY 10010 Phone: (212) 358-0900 or (718) 358-

⁷Formerly Brooklyn-Queens Cable; Division of Time Warner Entertainment Company, L.P. Address: 120 East 23rd Street, New York, NY 10010 Phone: (212) 358-0900 or (718) 358-

⁸Formerly Brooklyn-Queens Cable; Division of Time Warner Entertainment Company, L.P. Address: 120 East 23rd Street, New York, NY 10010 Phone: (212) 358-0900 or (718) 358-

⁹Formerly American Cablevision of Queens; Division of Time Warner Entertainment Company, L.P. Address: 120 East 23rd Street, New York, NY 10010 Phone: (212) 358-0900 or (718) 358-0900

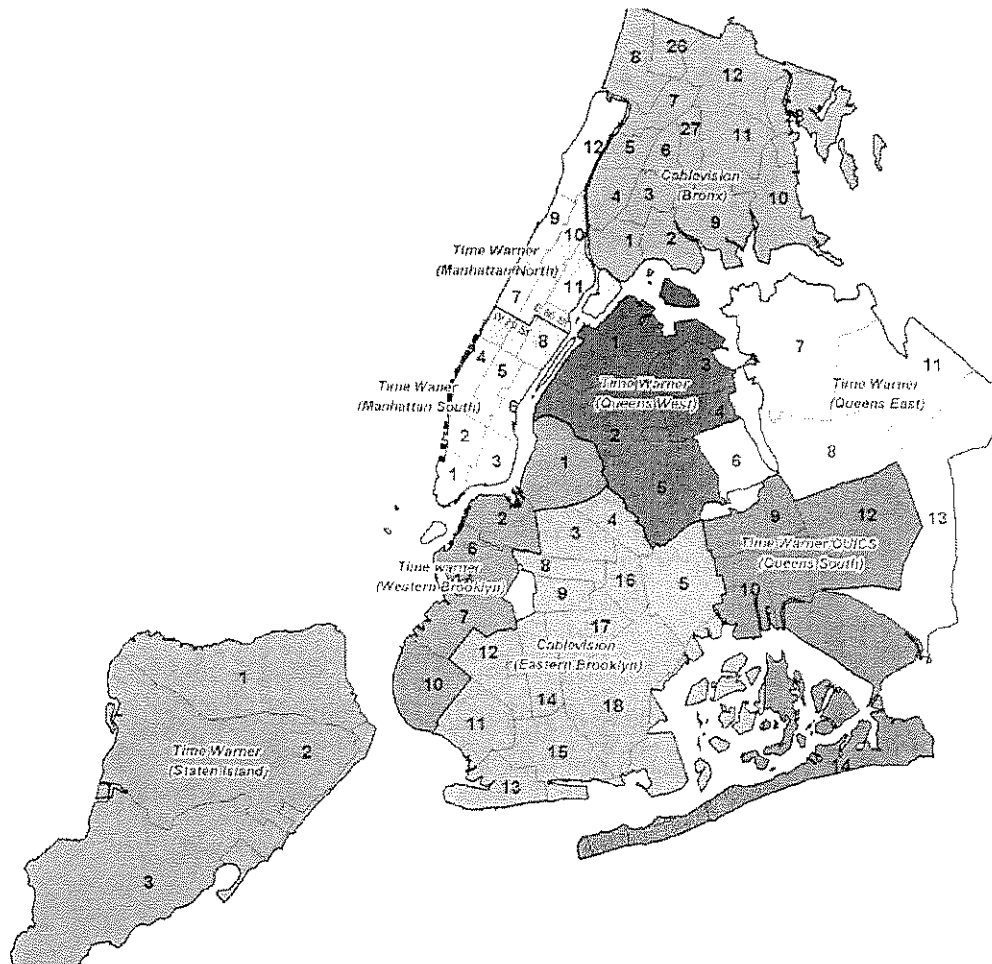
¹⁰Doing-Business-As Staten Island Cable; Division of Time Warner Entertainment Company, L.P. Address: 100 Cable Way, Staten Island, NY 10303 Phone: (718) 816-8686



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NEW YORK CITY CABLE TELEVISION FRANCHISE TERRITORIES by COMMUNITY DISTRICTS



PEOPLE FINDER HISTORIC TRACKER RECORD

Information Current Through: 07-31-2007
Database Last Updated: 08-07-2007
Update Frequency: MONTHLY
Current Date: 09/12/2007
Source: TRANS UNION

INDIVIDUAL INFORMATION

Name: GEORGE B KARKANIAS
SSN: 152-60-XXXX
Date of Birth: 07/1965
On File Since: 02/01/1990

CURRENT ADDRESS INFORMATION

Current Address: 2619 PONTON AV
BRONX, NY 10461-2642
Address Last Reported: 01/21/2005

PREVIOUS OR ADDITIONAL ADDRESS INFORMATION

Previous Address: 1945 EASTCHESTER RD 18G
BRONX, NY 10461-2111
Address Last Reported: 07/18/2001

Previous Address: 1579 RHINELANDER AV 6M
BRONX, NY 10461-2243
Address Last Reported: 11/13/2000

Previous Address: 2619 PONTON AV 441
BRONX, NY 10461-2642
Address Last Reported: 11/13/2000

Previous Address: PO BOX 441
BRONX, NY 10461-0204
Address Last Reported: 01/01/1998

END OF DOCUMENT

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EXHIBIT C

PEOPLE FINDER PHONE-CENTRIC RECORD

Information Current Through: 08-15-2007
Database Updated: 08-30-2007
Update Frequency: MONTHLY
Current Date: 09/12/2007
Source: Proprietary database provided by TARGUSinfo

HOUSEHOLD MEMBER(S)

Name(s): MARIA B **KARKANIAS**
GEORGE KARKANIAS

HOUSEHOLD INFORMATION

Address: 175 ELMWOOD AVE
IRVINGTON, NJ 07111-1312
County: ESSEX
Total Individuals in Household: 2
Telephone 1: 973-372-7055
Telephone Validation Date: 07/01/2007
Telephone 2: 212-372-3XXX
Household Information Verified: 04/01/2007

END OF DOCUMENT

PROFESSIONAL LICENSE RECORD

Information Current Through: 10-09-2006

Database Last Updated: 11-22-2006

Update Frequency: QUARTERLY

Current Date: 09/12/2007

Source: DRUG ENFORCEMENT ADMINISTRATION RECORD

NAME & PROFESSIONAL INFORMATION

Name: GEORGE KARKANIAS, GEORGE B KARKANIAS

Address: KARKANIAS RESEARCH LLC
305 MADISON AVENUE #449
NY, NY 10165

LICENSING INFORMATION

License/Certification Type: RESEARCHER

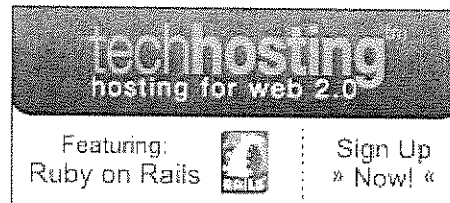
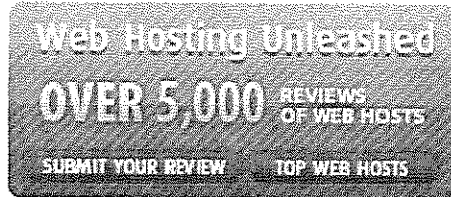
License State: US

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 Domain Directory | Ping > | Traceroute > | My IP Address | Domain Parking > | Cheap Domain Name Registration | Bulk
 Power Tools: | Reverse IP | Domain History | Mark Alert | Name Server Spy | Domain Type > |

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**Who Owns this Domain**

Domains, Email, Hosting & More. Get
 Business. Register Today!

Ads by

DomainTools Blog: DomainTools Parking - Posted 4 days ago

IP Information for 68.45.40.126

IP Location: United States Jersey City Comcast Cable Communications Inc

Resolve Host: c-68-45-40-126.hsd1.nj.comcast.net

IP Address: 68.45.40.126 **W R P I D T**

Blacklist Status: Currently Listed (history)

Whois Record

OrgName: Comcast Cable Communications, Inc.
 OrgID: CMCS
 Address: 1800 Bishops Gate Blvd
 City: Mt Laurel
 StateProv: NJ
 PostalCode: 08054
 Country: US

NetRange: 68.32.0.0 - 68.63.255.255
 CIDR: 68.32.0.0/11
 NetName: JUMPSTART-1
 NetHandle: NET-68-32-0-0-1
 Parent: NET-68-0-0-0-0
 NetType: Direct Allocation
 NameServer: DNS.INFLOW.PA.BO.COMCAST.NET
 NameServer: DNS.CMC.CO.DENVER.COMCAST.NET
 Comment: ADDRESSES WITHIN THIS BLOCK ARE NON-PORTABLE
 RegDate: 2001-11-29
 Updated: 2006-01-26

RTechHandle: IC161-ARIN
 RTechName: Comcast Cable Communications Inc
 RTechPhone: +1-856-317-7200
 RTechEmail: networkabuse@comcast.net

OrgAbuseHandle: NAPO-ARIN
 OrgAbuseName: Network Abuse and Policy Observance
 OrgAbusePhone: +1-856-317-7272
 OrgAbuseEmail: networkabuse@comcast.net

EXHIBIT D

OrgTechHandle: IC161-ARIN
OrgTechName: Comcast Cable Communications Inc
OrgTechPhone: +1-856-317-7200
OrgTechEmail: NETREG-IP-registry@comcast.net

CustName: Comcast Cable Communications, Inc.
Address: 3 Executive Campus
Address: 5th Floor
City: Cherry Hill
StateProv: NJ
PostalCode: 08002
Country: US
RegDate: 2003-03-19
Updated: 2004-07-02

NetRange: 68.44.0.0 - 68.45.255.255
CIDR: 68.44.0.0/15
NetName: NJ-SOUTH-2
NetHandle: NET-68-44-0-0-1
Parent: NET-68-32-0-0-1
NetType: Reassigned
Comment:
RegDate: 2003-03-19
Updated: 2004-07-02

RTechHandle: IC161-ARIN
RTechName: Comcast Cable Communications Inc
RTechPhone: +1-856-317-7200
RTechEmail: NETREG-IP-registry@comcast.net

OrgAbuseHandle: NAPO-ARIN
OrgAbuseName: Network Abuse and Policy Observance
OrgAbusePhone: +1-856-317-7272
OrgAbuseEmail: na-po@comcast.net

OrgTechHandle: IC161-ARIN
OrgTechName: Comcast Cable Communications Inc
OrgTechPhone: +1-856-317-7200
OrgTechEmail: NETREG-IP-registry@comcast.net



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